12/14/04 ACCESS

MEDICARE CURRENT BENEFICIARY SURVEY

Beneficiary Knowledge

2003 Beneficiary Knowl

RIC: KN
Page: 1
Version: 1

Variable Col Len Format Frequency ComQues# FacQues# Variable Type & Label

This file combines parts of RICs BK and BN that were released in 1998 through 2000. These data provide the opportunity to quantify many of CMS's Strategic Plan objectives and to measure beneficiary information needs. Specifically, to involve the beneficiaries in defining their health care information needs by aggregating and using data for continuous policy and process improvement, to assess outreach by the Medicare program and general knowledge of the Medicare program (services and health care choices) by the beneficiaries. There is one record for each sample person who completes a community interview.

_			_		
RIC	1	2			C Record Identification Code
VERSION	3	1			C Version Number
BASEID	4	8	\$BSIDFMT		C Unique SP Identification Number
			14,045	LOW-HIG	H BASEID Count
KNOWMC	12	2	KNOWMC	KN1	N How easy is Mcare prog to understand
			3 440 24 2,254 6,811 3,362 1,151 Note: First availa	-	9 Not ascertained 8 Don't know 7 Refused 1 Very easy 2 Somewhat easy 3 Somewhat difficult 4 Very difficult
KCARKNOW	14	2	KNOWFMT	KN2	N What SP thinks they know about Mcare
			3 74 25 1,384 4,303 4,387 2,597 1,272 Notes: See MCARKNOW First availa	in prior yrs.	9 Not ascertained 8 Don't know 7 Refused 1 Just about everything necessary 2 Most of what is necessary 3 Some of what is necessary 4 A little of what is necessary 5 Almost none of what is necessary
KPYFIND	16	2	YES2FMT		N SD tried to find Medical naumt info
VAILIND	10	2	22 16 24 918 13,085	- -	N SP tried to find Medical paymt info 9 Not ascertained 8 Don't know 7 Refused 1 Yes 2 No
			Notes: See MPYFIND First availa		
KPYNOFND	18	2	IND1FMT	KN4	N Medicare payment information not found
			2 13,127 33 883	-	8 Don't know 1 Inapplicable 1 Indicated 2 Not indicated

Notes: Applies only when KPYFIND = 1. See MPYNOFND in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE Beneficia		Y SURVEY	RIC: Page: Version:	KN 2 1
						Variable Type & Label		
KPYINSCO	20	2	IND1FMT		KN4	N Mcare paymt info from insurar	nce claims	
				2 13,127 109 807		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYINSCO in prior yrs.		
KPYMEDGP	22	2	IND1FMT		KN4	N Mcare paymt info from Medigar	o/sup	
				2 13,127 95 821		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYMEDGP in prior yrs.		
KPYMCOFF	24	2	IND1FMT		KN4	N Mcare paymt info from Mcare/c	office hot	ln
				2 13,127 180 736		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYMCOFF in prior yrs.		
KPYSSOFF	26	2	IND1FMT		KN4	N Mcare paymt info from SSA off	ice	
				2 13,127 21 895		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYSSOFF in prior yrs.		
KPYAARP	28	2	IND1FMT		KN4	N Mcare paymt info from AARP/se	eniors org	
				2 13,127 12 904		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYAARP in prior yrs.		
KPYFAMLY	30	2	IND1FMT		KN4	N Mcare paymt info from family	or friend	
				2 13,127 25 891		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KPYFIND = 1. See MPYFAMLY in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE (Beneficia:		Y SURVEY	RIC: Page: Version:	KN 3
Variable				Frequency		Variable Type & Label		
KPYSRCTR	32	2	IND1FMT		KN4	N Mcare paymt info from local	Senior ctr	
				2 13,127 5 911		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYSRCTR in prior yrs.		
KPYHOSP	34	2	IND1FMT		KN4	N Mcare paymt info from local	hospital	
				2 13,127 59 857		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYHOSP in prior yrs.		
KPYDOCTR	36	2	IND1FMT		KN4	N Mcare paymt info from doctor	r office	
				2 13,127 344 572		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYDOCTR in prior yrs.		
KPYCOUN	38	2	IND1FMT		KN4	N Mcare paymt info from Mcare	counseling	
				2 13,127 10 906		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYCOUN in prior yrs.		
KPYPUBL	40	2	IND1FMT		KN4	N Mcare paymt info from Mcare	pubs	
				2 13,127 78 838		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		Ī		plies only rst availa		See MPYPUBL in prior yrs.		
KPYTV	42	2	IND1FMT		KN4	N Mcare paymt info from TV		
				2 13,127 3 913		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KPYFIND = 1. See MPYTVRAD in prior yrs. First available in 2002

12/14/04 ACCESS 2003				MEDICARE (Beneficia:		Y SURVEY	RIC: Page: Version:	KN 4 1
				Frequency		Variable Type & Label		
KPYRADIO	44	2	IND1FMT		KN4	N Mcare paymt info from radio		
				2 13,127 0 916		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYTVRAD in prior yrs.		
KPYZINE	46	2	IND1FMT		KN4	N Mcare paymt info from newspap	per or mag	
				2 13,127 6 910		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYZINE in prior yrs.		
KPYOGOVT	48	2	IND1FMT		KN4	N Mcare paymt info from other	govt agenc	У
				2 13,127 15 901		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availal		See MPYOGOVT in prior yrs.		
KPYEMPLR	50	2	IND1FMT		KN4	N Mcare paymt info frm crent/fo	ormr emplo	У
				2 13,127 0 916		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYEMPLR in prior yrs.		
КРҮНМО	52	2	IND1FMT		KN4	N Mcare paymt info from HMO		
				2 13,127 43 873		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MPYHMO in prior yrs.		
KPYINET	54	2	IND1FMT		KN4	N Mcare paymt info from interne	et	
				2 13,127 25 891		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KPYFIND = 1. See MPYINET in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003					CURRENT BENEFICIAN ry Knowledge	RY SURVEY	RIC: KN Page: 5 Version: 1
					ComQues# FacQues#	Variable Type & Label	
KPYSEMNR	56	2	IND1FMT		KN4	N Mcare paymt info from HMO/ins	s co semnr
				2 13,127 0 916		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	
		1			when KPYFIND = 1. ole in 2001	See MPYSEMNR in prior yrs.	
KPYOSMNR	58	2	IND1FMT		KN4	N Mcare paymt info from other s	semnr
		1		_		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated See MPYOSMNR in prior yrs.	
KPYMCBS	60	2	IND1FMT		KN4	N Mcare paymt info from MCBS	
		1				-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated See MPYMCBS in prior yrs.	
KPYOTHER	62	2	IND1FMT		KN4	N Mcare paymt info from other p	person/place
]				-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated See MPYOTHER in prior yrs.	
KPYOTHOS	64	30			KN4	C Mcare paymt info from other s	specify
		1		_	when KPYFIND = 1. ole in 2001	See MPYOTHOS in prior yrs.	
KPYANSW	94	2	YES3FMT		KN5	N Were Mcare paymt quest answer	red by info
				13,160 717 81 87		-1 Inapplicable 1 Yes 2 No 3 Some	

Notes: Inapplicable when KPYNOFND = 1 or -1. See MPYANSW in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE (Beneficia:			7 SURVEY	RIC: KN Page: 6 Version: 1	
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Variable Type & Label		_
KWBFIND	96	2	YES2FMT		KN6		N SP tried to find new benefi	t/change info	
			Notog' Co	2 9 24 865 13,145			-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No		
		•		e NWBFIND : rst availa					
KWBNOFND	98	2	IND1FMT		KN7		N New benefit info not found		
		;		1 13,180 29 835 plies only rst availa	when KWBF	FIND = 1.	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated See NWBNOFND in prior yrs.		
KWBINSCO	100	2		isc avaira			N New benefit info from insur	ance claims	
				1 13,180 30 834 plies only rst availa	when KWBF	FIND = 1.	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated See NWBINSCO in prior yrs.		
KWBMEDGP	102	2	IND1FMT		KN7		N New benefit info from Medig	ap/sup	
			Notes: An	1 13,180 16 848			-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated See NWBMEDGP in prior yrs.		
		•	_	rst availa			bee Nubribber III prior yrs.		
KWBMCOFF	104	2	IND1FMT	1 13,180 128 736	KN7		N New benefit info from Mcare -8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	/office hotln	
		:		plies only rst availa			See NWBMCOFF in prior yrs.		
KWBSSOFF	106	2	IND1FMT		KN7		N New benefit info from SSA o	office	
				1 13,180 30 834			-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KWBFIND = 1. See NWBSSOFF in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003		MEDICARE CURRENT BEI Beneficiary Knowled		RIC: Page: Version:	KN 7
		Frequency ComQues# I	FacQues# Variable Type & Label		
KWBAARP	108 2 IND1F	MT KN7	N New benefit info from AA	RP/seniors org	
		1 13,180 76 788	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
	Notes:	Applies only when KWBFI First available in 2000	IND = 1. See NWBAARP in prior yrs.		
KWBFAMLY	110 2 IND1F	MT KN7	N New benefit info from far	mily or friend	
		1 13,180 36 828	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
	Notes:	Applies only when KWBFF First available in 2001	IND = 1. See NWBFAMLY in prior yrs.		
KWBSRCTR	112 2 IND1F	MT KN7	N New benefit info from lo	cal senior ctr	
		1 13,180 9 855	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
	Notes:	Applies only when KWBF1 First available in 2001	IND = 1. See NWBSRCTR in prior yrs.		
KWBHOSP	114 2 IND1F	MT KN7	N New benefit info from lo	cal hospital	
		1 13,180 7 857	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
	Notes:	Applies only when KWBFF First available in 2000	IND = 1. See NWBHOSP in prior yrs.		
KWBDOCTR	116 2 IND1F	MT KN7	N New benefit info from do	ctor office	
		1 13,180 58 806	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
	Notes:	Applies only when KWBFF First available in 2001	IND = 1. See NWBDOCTR in prior yrs.		
KWBCOUN	118 2 IND1F	MT KN7	N New benefit info from Mc	are counseling	
		1 13,180 12 852	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KWBFIND = 1. See NWBCOUN in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003				CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: Page: Version:	KN 8 1
Variable				ComQues# FacQues#	Variable Type & Label		
KWBPUBL	120	2 IND1	FMT	KN7	N New benefit info from Mcare p	oubs	
			1 13,180 360 504		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		Notes	: Applies only First availa		See NWBPUBL in prior yrs.		
KWBTV	122	2 IND1	FMT	KN7	N Mcare paymt info from TV		
			1 13,180 98 766		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		Notes	: Applies only First availa		See NWBTVRAD in prior yrs.		
KWBRADIO	124	2 IND1	FMT	KN7	N Mcare paymt info from radio		
			1 13,180 17 847		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		Notes	: Applies only First availa		See NWBTVRAD in prior yrs.		
KWBZINE	126	2 IND1	FMT	KN7	N New benefit info from newspap	per or mag	
			1 13,180 129 735		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		Notes	: Applies only First availa		See NWBZINE in prior yrs.		
KWBOGOVT	128	2 IND1	FMT	KN7	N New benefit info from other o	govt agenc	У
			1 13,180 17 847		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		Notes	: Applies only First availa		See NWBOGOVT in prior yrs.		
KWBEMPLR	130	2 IND1	FMT	KN7	N New benefit info frm crent/fo	ormr emplo	yr
			1 13,180 4 860		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KWBFIND = 1. See NWBEMPLR in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003					CURRENT BENEFICIARY ry Knowledge	SURVEY	RIC: Page: Version:	KN 9 1
						Variable Type & Label		
KWBHMO	132	2	IND1FMT		KN7	N New benefit info from HMO		
				1 13,180 12 852		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		:			when KWBFIND = 1. ole in 2001	See NWBHMO in prior yrs.		
KWBINET	134	2	IND1FMT		KN7	N New benefit info from interne	t	
				1 13,180 51 813		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		:			when KWBFIND = 1. ole in 2001	See NWBINET in prior yrs.		
KWBSEMNR	136	2	IND1FMT		KN7	N New benefit info from HMO/ins	co semnr	
				1 13,180 3 861		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		:			when KWBFIND = 1. ole in 2001	See NWBSEMNR in prior yrs.		
KWBOSMNR	138	2	IND1FMT		KN7	N New benefit info from other s	emnr	
				1 13,180 7 857		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
				-	when KWBFIND = 1. ole in 2001	See NWBOSMNR in prior yrs.		
KWBMCBS	140	2	IND1FMT		KN7	N New benefit info from MCBS		
				1 13,180 4 860		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
				_	when KWBFIND = 1. ole in 2001	See NWBMCBS in prior yrs.		
KWBOTHER	142	2	IND1FMT		KN7	N New benefit info from other p	erson/plac	e
				1 13,180 36 828		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KWBFIND = 1. See NWBOTHER in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003				MEDICARE (Benefician		st.	JRVEY	RIC: Page: Version:	KN 10 1
Variable				Frequency			riable Type & Label		
KWBOTHOS	144	30			KN7	С	New benefit info from other sp	pecified	
				olies only est availab		See	NWBOTHOS in prior yrs.		
KWBANSW	174	2	YES3FMT		KN8	N	Were New benefit quest answere	ed by info)
				1 13,209 554 99 182		-1 1 2	Don't know Inapplicable Yes No Some		
				applicable sst availab		or	-1. See NWBANSW in prior yrs.		
KVRFIND	176	2	YES2FMT		KN9	N	SP tried to find Mcare coverage	ge info	
				2 8 24 1,154 12,857		-8 -7 1	Not ascertained Don't know Refused Yes No		
				e CVRFIND i sst availab					
KVRNOFND	178	2	IND1FMT		KN10	N	Coverage info not found		
				1 12,891 33 1,120		-1 1	Don't know Inapplicable Indicated Not indicated		
				olies only est availab		See	CVRNOFND in prior yrs.		
KVRINSCO	180	2	IND1FMT		KN10	N	Coverage info from insurance	claims	
				1 12,891 48 1,105		-1 1	Don't know Inapplicable Indicated Not indicated		
				olies only est availab		See	CVRINSCO in prior yrs.		
KVRMEDGP	182	2	IND1FMT		KN10	N	Coverage info from Medigap/sup	ō	
				1 12,891 46 1,107		-1 1	Don't know Inapplicable Indicated Not indicated		

Notes: Applies only when KVRFIND = 1. See CVRMEDGP in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003		RE CURRENT BENEFICIAR ciary Knowledge	Y SURVEY	RIC: KN Page: 11 Version: 1
	Col Len Format Frequen		Variable Type & Label	
KVRMCOFF	184 2 IND1FMT	KN10	N Coverage info from Mcare/off	ice hotline
	12,	1 891 220 33	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	
		aly when KVRFIND = 1. lable in 2001	See CVRMCOFF in prior yrs.	
KVRSSOFF	186 2 IND1FMT	KN10	N Coverage info from SSA offic	е
		1 391 28 25	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	
		aly when KVRFIND = 1. lable in 2001	See CVRSSOFF in prior yrs.	
KVRAARP	188 2 IND1FMT	KN10	N Coverage info from AARP/seni	ors org
	12,	1 891 28 25	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	
		aly when KVRFIND = 1. lable in 2001	See CVRAARP in prior yrs.	
KVRFAMLY	190 2 IND1FMT	KN10	N Coverage info from family or	friend
		1 991 59 94	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	
		aly when KVRFIND = 1. lable in 2001	See CVRFAMLY in prior yrs.	
KVRSRCTR	192 2 IND1FMT	KN10	N Coverage info from local sen	ior center
	12,	4	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	
		aly when KVRFIND = 1. lable in 2001	See CVRSRCTR in prior yrs.	
KVRHOSP	194 2 IND1FMT	KN10	N Coverage info from local hos	pital
	12,	31	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated	

Notes: Applies only when KVRFIND = 1. See CVRHOSP in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003					CURRENT BENEFICIAR ry Knowledge	I		KN 12
Variable	Col				ComQues# FacQues#	Variable Type & Label		
KVRDOCTR	196	2	IND1FMT		KN10	N Coverage info from doctor offic	:e	
				1		-8 Don't know		
				12,891		-1 Inapplicable		
				221		1 Indicated		
				932		2 Not indicated		
					when KVRFIND = 1. ole in 2001	See CVRDOCTR in prior yrs.		
KVRCOUN	198	2	IND1FMT		KN10	N Coverage info from Mcare counse	ling	
				1		-8 Don't know		
				12,891		-1 Inapplicable		
				11		1 Indicated		
				1,142		2 Not indicated		
			_		when KVRFIND = 1. ole in 2001	See CVRCOUN in prior yrs.		
KVRPUBL	200	2	IND1FMT		KN10	N Coverage info from Mcare pubs		
				1		-8 Don't know		
				12,891		-1 Inapplicable		
				467		1 Indicated		
				686		2 Not indicated		
					when KVRFIND = 1. ole in 2001	See CVRPUBL in prior yrs.		
KVRTV	202	2	IND1FMT		KN10	N Coverage info from TV		
				1		-8 Don't know		
				12,891		-1 Inapplicable		
				39		1 Indicated		
				1,114		2 Not indicated		
					when KVRFIND = 1. ole in 2002	See CVRTVRAD in prior yrs.		
KVRRADIO	204	2	IND1FMT		KN10	N Coverage info from radio		
				1		-8 Don't know		
				12,891		-1 Inapplicable		
				5		1 Indicated		
				1,148		2 Not indicated		
		:			when KVRFIND = 1. ole in 2002	See CVRTVRAD in prior yrs.		
KVRZINE	206	2	IND1FMT		KN10	N Coverage info from newspaper or	mag	
				1		-8 Don't know		
				12,891		-1 Inapplicable		
				48		1 Indicated		
				1,105		2 Not indicated		

Notes: Applies only when KVRFIND = 1. See CVRZINE in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003					CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: Page: Version:	KN 13
					ComQues# FacQues#	Variable Type & Label		
KVROGOVT	208	2	IND1FMT		KN10	N Coverage info from other govt	agency	
				1 12,891 12 1,141		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		I			when KVRFIND = 1. ole in 2001	See CVROGOVT in prior yrs.		
KVREMPLR	210	2	IND1FMT		KN10	N Coverage info from crent/form	er employe	er
				1 12,891 2 1,151		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		1		_	when KVRFIND = 1. ole in 2001	See CVREMPLR in prior yrs.		
KVRHMO	212	2	IND1FMT		KN10	N Coverage info from HMO		
				1 12,891 18 1,135		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		I			when KVRFIND = 1. ole in 2001	See CVRHMO in prior yrs.		
KVRINET	214	2	IND1FMT		KN10	N Coverage info from internet		
				1 12,891 47 1,106		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		I			when KVRFIND = 1. ole in 2001	See CVRINET in prior yrs.		
KVRSEMNR	216	2	IND1FMT		KN10	N Coverage info from HMO/ins co	semnr	
				1 12,891 2 1,151		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
		I			when KVRFIND = 1. ole in 2001	See CVRSEMNR in prior yrs.		
KVROSMNR	218	2	IND1FMT		KN10	N Coverage info from other semn	r	
				1 12,891 4 1,149		-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KVRFIND = 1. See CVROSMNR in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003			E CURRENT BENEFICIAR Lary Knowledge	Y SURVEY	RIC: Page: Version:	KN 14 1
Variable				Variable Type & Label		
KVRMCBS	220 2	ND1FMT	KN10	N Coverage info from MCBS		
		12,89	1 6	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
			y when KVRFIND = 1. able in 2001	See CVRMCBS in prior yrs.		
KVROTHER	222 2	2 IND1FMT	KN10	N Coverage info from other pers	on/place	
		12,89	9	-8 Don't know -1 Inapplicable 1 Indicated 2 Not indicated		
			y when KVRFIND = 1. able in 2001	See CVROTHER in prior yrs.		
KVROTHOS	224 30		KN10	C Coverage info from other spec	cified	
			y when KVRFIND = 1. able in 2001	See CVROTHOS in prior yrs.		
KVRANSW	254 2	YES3FMT	KN11	N Were Coverage quest answered	by info	
		12,92 84 9 18 Notes: Inapplicabl	4 0 6 4 e when KVRNOFND = 1	-8 Don't know -1 Inapplicable 1 Yes 2 No 3 Some or -1. See CVRANSW in prior yrs.		
WW DIND	256		able in 2001	N CD build to find Many MVC or		
KVLFIND	∠56 2	1 2 38 13,62	0 4 6 3	N SP tried to find Mcare HMO av -9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	ali info	
		Notes: See AVLFINI First avail	in prior yrs. able in 2001			
KVLNOFND	258 2	2 IND1FMT	KN13	N HMO avail info not found		
		13,65 37	7	-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KVLFIND = 1. See AVLNOFND in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003				MEDICARE (Y SURVEY	RIC: Page: Version:	KN 15
				Frequency		Variable Type & Label		
KVLINSCO	260	2	IND1FMT		KN13	N HMO avail info from insurance	e claims	
				1 13,659 28 357		-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
]		plies only rst availa		See AVLINSCO in prior yrs.		
KVLMEDGP	262	2	IND1FMT		KN13	N HMO avail info from Medigap/	sup	
				1 13,659 29 356		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab		See AVLMEDGP in prior yrs.		
KVLMCOFF	264	2	IND1FMT		KN13	N HMO avail info from Mcare/of	fice hotli	ne
				1 13,659 24 361		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab		See AVLMCOFF in prior yrs.		
KVLSSOFF	266	2	IND1FMT		KN13	N HMO avail info from SSA offi	ce	
				1 13,659 4 381		<pre>-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated</pre>		
]		plies only rst availa		See AVLSSOFF in prior yrs.		
KVLAARP	268	2	IND1FMT		KN13	N HMO avail info from AARP/sen	iors org	
				1 13,659 13 372		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availab		See AVLAARP in prior yrs.		
KVLFAMLY	270	2	IND1FMT		KN13	N HMO avail info from family o	r friend	
				1 13,659 43 342		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KVLFIND = 1. See AVLFAMLY in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003		MEDICARE CURRENT BENEFICIA Beneficiary Knowledge	RY SURVEY	RIC: Page: Version:	KN 16
Variable		Frequency ComQues# FacQues	# Variable Type & Label		
KVLSRCTR	272 2 IND1FN	T KN13	N HMO avail info from local se	nior center	î
			-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
	Notes:	Applies only when KVLFIND = 1 First available in 2001	. See AVLSRCTR in prior yrs.		
KVLHOSP	274 2 IND1FM	T KN13	N HMO avail info from local ho	spital	
		1 13,659 2 383	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
	Notes:	Applies only when KVLFIND = 1 First available in 2001	. See AVLHOSP in prior yrs.		
KVLDOCTR	276 2 IND1FM	T KN13	N HMO avail info from doctor o	office	
		1 13,659 33 352	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
	Notes:	Applies only when KVLFIND = 1 First available in 2001	. See AVLDOCTR in prior yrs.		
KVLCOUN	278 2 IND1FM	T KN13	N HMO avail info from Mcare co	unseling	
		1 13,659 3 382	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
	Notes:	Applies only when KVLFIND = 1 First available in 2001	. See AVLCOUN in prior yrs.		
KVLPUBL	280 2 IND1FM	T KN13	N HMO avail info from Mcare pu	lbs	
		1 13,659 50 335	-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
	Notes:	Applies only when KVLFIND = 1 First available in 2001	. See AVLPUBL in prior yrs.		
KVLTV	282 2 IND1FM	T KN13	N HMO avail info from TV		
		1 13,659 8 377	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		

Notes: Applies only when KVLFIND = 1. See AVLTVRAD in prior yrs. First available in 2002 $\,$

12/14/04 ACCESS 2003					CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: Page: Version:	KN 17
					ComQues# FacQues#	Variable Type & Label		
KVLRADIO	284	2	IND1FMT		KN13	N HMO avail info from radio		
				1 13,659 1 384		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1			when KVLFIND = 1. ole in 2002	See AVLTVRAD in prior yrs.		
KVLZINE	286	2	IND1FMT		KN13	N HMO avail info from newspaper	or mag	
				1 13,659 20 365		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1			when KVLFIND = 1. ole in 2001	See AVLZINE in prior yrs.		
KVLOGOVT	288	2	IND1FMT		KN13	N HMO avail info from other gov	t agency	
				1 13,659 1 384		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1			when KVLFIND = 1. ole in 2001	See AVLOGOVT in prior yrs.		
KVLEMPLR	290	2	IND1FMT		KN13	N HMO avail info frm crent/form	er employe	er
				1 13,659 14 371		-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		1			when KVLFIND = 1. ole in 2001	See AVLEMPLR in prior yrs.		
KVLHMO	292	2	IND1FMT		KN13	N HMO avail info from HMO		
				1 13,659 150 235		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		_	when KVLFIND = 1. ole in 2001	See AVLHMO in prior yrs.		
KVLINET	294	2	IND1FMT		KN13	N HMO avail info from internet		
				1 13,659 20 365		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KVLFIND = 1. See AVLINET in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003				MEDICARE (Beneficia:		Y SURVEY	RIC: Page: Version:	KN 18 1
						Variable Type & Label		
KVLSEMNR	296	2	IND1FMT		KN13	N HMO avail info from HMO/ins of	co semnr	
				1 13,659 10 375		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See AVLSEMNR in prior yrs.		
KVLOSMNR	298	2	IND1FMT		KN13	N HMO avail info from other sen	nnr	
				1 13,659 12 373		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1	_	plies only rst availab		See AVLOSMNR in prior yrs.		
KVLMCBS	300	2	IND1FMT		KN13	N HMO avail info from MCBS		
				1 13,659 2 383		-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
]		plies only rst availab		See AVLMCBS in prior yrs.		
KVLOTHER	302	2	IND1FMT		KN13	N HMO avail info from other per	rson/place	
				1 13,659 13 372		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See AVLOTHER in prior yrs.		
KVLOTHOS	304	30			KN13	C HMO avail info from other spe	ecified	
		1	_	plies only rst availa		See AVLOTHOS in prior yrs.		
KVLANSW	334	2	YES3FMT		KN14	N Were HMO avail quest answered	d by info	
				2 13,666 296 30 51		-9 Not ascertained -1 Inapplicable 1 Yes 2 No 3 Some		

Notes: Inapplicable when KVLNOFND = 1 or -1. See AVLANSW in prior yrs. First available in 2001

Notes: Applies only when KGPFIND = 1. See MGPFND in prior yrs. First available in 2001 Fir	12/14/04 ACCESS 2003				MEDICARE (Beneficia:		 Y SURVEY	RIC: Page: Version:	KN 19
Management Man							= =		
13									
Total Part Tot	KGPFIND	336	2	YES1FMT		KN15	N SP tried to find Medigap/s	up insure in	fo
16					13		-9 Not ascertained		
Notes: Asked only if SP has private insurance. See MGPFIND in prior yrs. First available in 2001					7		-8 Don't know		
RGPMCOFF 344 2 INDIFFMT Notes: Applies only when KGPFIND = 1. See MGPFINCO in prior yrs. First available in 2001 Notes: Applies only when KGPFIND = 1. See MGPFINCO in prior yrs. First available in 2001 Notes: Applies only when KGPFIND = 1. See MGPINSCO See MGP					16		-7 Refused		
Notes: Asked only if SP has private insurance. See MGPFIND in prior yrs. First available in 2001 KGPNOFND 338 2 INDIFMT KN16 N Medigap/sup info not found					5,155		-1 Inapplicable		
Notes: Asked only if SP has private insurance. See MGPFIND in prior yrs. First available in 2001 Nedigap/sup info not found									
KGPMCOFF 348 2 INDIFMT KN16 N Medigap/sup info not found 13,172					7,981		2 No		
13,172			1				nsurance. See MGPFIND in prior	yrs.	
17	KGPNOFND	338	2	IND1FMT		KN16	N Medigap/sup info not found		
Notes: Applies only when KGFFIND = 1. See MGPNOFND in prior yrs. First available in 2001 N Medigap/sup info from insurance claims					13,172		-1 Inapplicable		
Notes: Applies only when KGPFIND = 1. See MGPNOFND in prior yrs.					17				
KGPINSCO 340 2 INDIFMT KN16 N Medigap/sup info from insurance claims 13,172 -1 Inapplicable 263 610 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPINSCO in prior yrs. First available in 2001 KGPMEDGP 342 2 INDIFMT KN16 N Medigap/sup info from Medigap/sup 13,172 -1 Inapplicable 1 Indicated 393 2 Not indicated 393 2 Not indicated 393 2 Not indicated 393 2 Not indicated 393 1 Indicated 393 2 Not indicated 393 1 Indicated 393 2 Not indicated 480 1 Indicated 393 2 Not indicated 1 Indicated 393 2 INDIFMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated 2 Not indicated 2 Not indicated 3855 2 Not indicated 3855 2 Not indicated 3856 Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 INDIFMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated					856		2 Not indicated		
13,172			1				See MGPNOFND in prior yrs.		
Reference 1 1 1 1 1 1 1 1 1	KGPINSCO	340	2	IND1FMT		KN16	N Medigap/sup info from insu	rance claims	
KGPMCOFF 344 2 INDIFMT KN16 N Medigap/sup info from Mcare/office hotln KGPMCOFF 345 2 INDIFMT KN16 N Medigap/sup info from Mcare/office hotln KGPMCOFF 344 2 INDIFMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. KGPMCOFF 344 2 INDIFMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 INDIFMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 INDIFMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated					13,172				
Notes: Applies only when KGPFIND = 1. See MGPINSCO in prior yrs. KGPMEDGP 342 2 IND1FMT KN16 N Medigap/sup info from Medigap/sup 13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. First available in 2001 KGPMCOFF 344 2 IND1FMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated 2 Not indicated 2 Not indicated 3 1 Indicated 3 2 Not indicated 3 2 Not indicated 3 2 Not indicated 4 1 Indicated 5 2 Not indicated 5 2 Not indicated 7 Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated 1 Indicated 1 Indicated									
KGPMEDGP 342 2 IND1FMT KN16 N Medigap/sup info from Medigap/sup 13,172 -1 Inapplicable 1 Indicated 393 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. First available in 2001 KGPMCOFF 344 2 IND1FMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated 855 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated 2 Not indicated N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated 1 Indicated					610		2 Not indicated		
13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. First available in 2001 KGPMCOFF 344 2 IND1FMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated 1 Indicated 1 Indicated 1 Indicated 1 Indicated 1 Indicated			1				See MGPINSCO in prior yrs.		
480 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. First available in 2001 KGPMCOFF 344 2 IND1FMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 18 1 Indicated 855 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated	KGPMEDGP	342	2	IND1FMT		KN16	N Medigap/sup info from Medig	gap/sup	
Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. First available in 2001 N Medigap/sup info from Mcare/office hotln					13,172		-1 Inapplicable		
Notes: Applies only when KGPFIND = 1. See MGPMEDGP in prior yrs. First available in 2001 KGPMCOFF 344 2 IND1FMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated					480		1 Indicated		
KGPMCOFF 344 2 IND1FMT KN16 N Medigap/sup info from Mcare/office hotln 13,172 -1 Inapplicable 1 Indicated 855 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated					393		2 Not indicated		
13,172 -1 Inapplicable 18 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 4 1 Indicated			I				See MGPMEDGP in prior yrs.		
18 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated	KGPMCOFF	344	2	IND1FMT		KN16	N Medigap/sup info from Mcare	e/office hot	ln
18 1 Indicated 2 Not indicated Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated					13,172		-1 Inapplicable		
Notes: Applies only when KGPFIND = 1. See MGPMCOFF in prior yrs. First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 1 Indicated					18				
First available in 2001 KGPSSOFF 346 2 IND1FMT KN16 N Medigap/sup info from SSA office 13,172 -1 Inapplicable 4 1 Indicated					855		2 Not indicated		
13,172 -1 Inapplicable 4 1 Indicated			1				See MGPMCOFF in prior yrs.		
4 1 Indicated	KGPSSOFF	346	2	IND1FMT		KN16	N Medigap/sup info from SSA	office	
4 1 Indicated					13.172		-1 Inapplicable		
					•				

Notes: Applies only when KGPFIND = 1. See MGPSSOFF in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003				_	CURRENT BENEFICIA ry Knowledge	RY SURVEY RIC: Page: Version	KN 20 1: 1
Variable	Col	Len	Format	Frequency	ComQues# FacQues#	Variable Type & Label	
KGPAARP	348	2	IND1FMT		KN16	N Medigap/sup info from AARP/seniors or	:g
				13,172 25 848		-1 Inapplicable 1 Indicated 2 Not indicated	
		1			when KGPFIND = 1. ble in 2001	See MGPAARP in prior yrs.	
KGPFAMLY	350	2	IND1FMT		KN16	N Medigap/sup info from family or frier	ıd
				13,172 14 859		-1 Inapplicable 1 Indicated 2 Not indicated	
]			when KGPFIND = 1. ble in 2001	See MGPFAMLY in prior yrs.	
KGPSRCTR	352	2	IND1FMT		KN16	N Medigap/sup info from local Senior ct	r
				13,172 2 871		-1 Inapplicable 1 Indicated 2 Not indicated	
		1	_		when KGPFIND = 1. ble in 2001	See MGPSRCTR in prior yrs.	
KGPHOSP	354	2	IND1FMT		KN16	N Medigap/sup info from local hospital	
				13,172 6 867		-1 Inapplicable 1 Indicated 2 Not indicated	
		1			when KGPFIND = 1. ble in 2001	See MGPHOSP in prior yrs.	
KGPDOCTR	356	2	IND1FMT		KN16	N Medigap/sup info from doctor office	
				13,172 48 825		-1 Inapplicable 1 Indicated 2 Not indicated	
		1	_		when KGPFIND = 1. ble in 2001	See MGPDOCTR in prior yrs.	
KGPCOUN	358	2	IND1FMT		KN16	N Medigap/sup info from Mcare counseling	ıg
				13,172 1		-1 Inapplicable 1 Indicated	
				872		2 Not indicated	
		1			when KGPFIND = 1. ble in 2001	See MGPCOUN in prior yrs.	
KGPPUBL	360	2	IND1FMT		KN16	N Medigap/sup info from Mcare pubs	
				13,172 14 859		-1 Inapplicable 1 Indicated 2 Not indicated	

Notes: Applies only when ${\tt KGPFIND}$ = 1. See MGPPUBL in prior yrs. First available in 2001

12/14/04 ACCESS 2003					CURRENT BENEFICIA ry Knowledge	ARY SURVEY	RIC: Page: Version:	KN 21 1
Variable	Col				ComQues# FacQues	# Variable Type & Label		
KGPTV	362	2	IND1FMT		KN16	N Medigap/sup info from TV		
				13,172 5 868		-1 Inapplicable 1 Indicated 2 Not indicated		
]			when KGPFIND = 1 ole in 2002	. See MGPTVRAD in prior yrs.		
KGPRADIO	364	2	IND1FMT		KN16	N Medigap/sup info from radio		
				13,172 0 873		-1 Inapplicable 1 Indicated 2 Not indicated		
		1			when KGPFIND = 1 ole in 2002	. See MGPTVRAD in prior yrs.		
KGPZINE	366	2	IND1FMT		KN16	N Medigap/sup info from newspap	er or mag	
				13,172 8 865		-1 Inapplicable 1 Indicated 2 Not indicated		
		1	_		when KGPFIND = 1 ole in 2001	. See MGPZINE in prior yrs.		
KGPOGOVT	368	2	IND1FMT		KN16	N Medigap/sup info from other g	ovt agency	Ţ
				13,172 2 871		-1 Inapplicable 1 Indicated 2 Not indicated		
]			when KGPFIND = 1 ole in 2001	. See MGPOGOVT in prior yrs.		
KGPEMPLR	370	2	IND1FMT		KN16	N Mgap/sup info from crent/form	er emplr	
				13,172 40 833		-1 Inapplicable 1 Indicated 2 Not indicated		
		1	_		when KGPFIND = 1 ole in 2001	. See MGPEMPLR in prior yrs.		
KGPHMO	372	2	IND1FMT		KN16	N Medigap/sup info from HMO		
				13,172 12 861		-1 Inapplicable 1 Indicated 2 Not indicated		
		1			when KGPFIND = 1 ole in 2001	. See MGPHMO in prior yrs.		
KGPINET	374	2	IND1FMT		KN16	N Medigap/sup info from interne	t	
				13,172 6 867		-1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when ${\tt KGPFIND}$ = 1. See MGPINET in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE (YS	URVEY	RIC: Page: Version	KN 22
							ariable Type & Label		
KGPSEMNR	376	2	IND1FMT		KN16	N	Medigap/sup info from HMO/ins	co semni	î
				13,172 4 869		1	Inapplicable Indicated Not indicated		
		:		plies only rst availa		See	e MGPSEMNR in prior yrs.		
KGPOSMNR	378	2	IND1FMT		KN16	N	Medigap/sup info from other s	emnr	
				13,172 4 869		1	Inapplicable Indicated Not indicated		
		:		plies only rst availa		See	e MGPOSMNR in prior yrs.		
KGPMCBS	380	2	IND1FMT		KN16	N	Medigap/sup info from MCBS		
				13,172 2 871		1	Inapplicable Indicated Not indicated		
		:		plies only rst availa		See	e MGPMCBS in prior yrs.		
KGPOTHER	382	2	IND1FMT		KN16	N	Medigap/sup info from other p	erson/pla	ice
				13,172 17 856		1	Inapplicable Indicated Not indicated		
		;		plies only rst availa		See	e MGPOTHER in prior yrs.		
KGPOTHOS	384	30			KN16	С	Medigap/sup info from other s	pecified	
		;		plies only rst availa		See	e MGPOTHOS in prior yrs.		
KGPANSW	414	2	YES3FMT		KN17	N	Were Medigap/sup quest answ b	y info	
				1 13,189 711 57 87		-1 1 2	Don't know Inapplicable Yes No Some		
		;		applicable rst availa		or	-1. See MGPANSW in prior yrs.		
KCDFIND	416	2	YES1FMT		KN18	N	SP tried to find Medicaid inf	0	
				6 3 10,863 151 3,022		-7 -1 1	Not ascertained Refused Inapplicable Yes No		

Notes: Applies only when SP has Medicaid coverage. See MCDFIND in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003		E CURRENT BENEFICIAR iary Knowledge	Y SURVEY	RIC: KN Page: 23 Version: 1
	Col Len Format Frequen			
KCDNOFND	418 2 IND1FMT	KN19	N Medicaid info not found	
	13,8		-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated	
		ly when KCDFIND = 1. lable in 2001	See MCDNOFND in prior yrs.	
KCDINSCO	420 2 IND1FMT	KN19	N Medicaid info from insurance	claims
	13,8		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated	
		ly when KCDFIND = 1. lable in 2001	See MCDINSCO in prior yrs.	
KCDMEDGP	422 2 IND1FMT	KN19	N Medicaid info from Medigap/su	ıp
	13,8		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated	
		ly when KCDFIND = 1. lable in 2001	See MCDMEDGP in prior yrs.	
KCDMCOFF	424 2 IND1FMT	KN19	N Medicaid info from Mcare/off	ce hotline
	13,8		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated	
		ly when KCDFIND = 1. lable in 2001	See MCDMCOFF in prior yrs.	
KCDSSOFF	426 2 IND1FMT	KN19	N Medicaid info from SSA office	j
		1 94 15 35	-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated	
		ly when KCDFIND = 1. lable in 2001	See MCDSSOFF in prior yrs.	
KCDAARP	428 2 IND1FMT	KN19	N Medicaid info from AARP/senio	ors org
	13,8	1 94 3 47	-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated	

Notes: Applies only when KCDFIND = 1. See MCDAARP in prior yrs. First available in 2001

12/14/04 ACCESS 2003				_	CURRENT BENEFICIAR ry Knowledge	Y SURVEY	RIC: Page: Version:	KN 24 1
Variable					ComQues# FacQues#	Variable Type & Label		
KCDFAMLY	430	2	IND1FMT		KN19	N Medicaid info from family or	friend	
				1 13,894 6 144		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
					when KCDFIND = 1. ole in 2001	See MCDFAMLY in prior yrs.		
KCDSRCTR	432	2	IND1FMT		KN19	N Medicaid info from local sens	lor center	
				1 13,894 5 145		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
				_	when KCDFIND = 1. ole in 2001	See MCDSRCTR in prior yrs.		
KCDHOSP	434	2	IND1FMT		KN19	N Medicaid info from local hosp	pital	
				1 13,894 9 141		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
					when KCDFIND = 1. ole in 2001	See MCDHOSP in prior yrs.		
KCDDOCTR	436	2	IND1FMT		KN19	N Medicaid info from doctor off	ice	
				1 13,894 32 118		-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		;		-	when KCDFIND = 1. ole in 2001	See MCDDOCTR in prior yrs.		
KCDCOUN	438	2	IND1FMT		KN19	N Medicaid info from Mcare cour	nseling	
				1 13,894 7 143		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		:			when KCDFIND = 1. ole in 2001	See MCDCOUN in prior yrs.		
KCDPUBL	440	2	IND1FMT		KN19	N Medicaid info from Mcare pubs	5	
				1 13,894 14 136		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		

Notes: Applies only when KCDFIND = 1. See MCDPUBL in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003		MEDICARE CURRENT BENEFICIA Beneficiary Knowledge	RY SURVEY	RIC: Page: Version:	KN 25
		Frequency ComQues# FacQues			
	442 2 IND1FMT		N Medicaid info from TV		
			-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		pplies only when KCDFIND = 1 irst available in 2002	. See MCDTVRAD in prior yrs.		
KCDRADIO	444 2 IND1FMT	KN19	N Medicaid info from radio		
		13,894 0 150	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		pplies only when KCDFIND = 1 irst available in 2002	. See MCDTVRAD in prior yrs.		
KCDZINE	446 2 IND1FMT	KN19	N Medicaid info from newspaper	or mag	
			-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		pplies only when KCDFIND = 1 irst available in 2001	. See MCDZINE in prior yrs.		
KCDOGOVT	448 2 IND1FMT	KN19	N Medicaid info from other gov	agency	
		1 13,894 20 130	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		pplies only when KCDFIND = 1 irst available in 2001	. See MCDOGOVT in prior yrs.		
KCDEMPLR	450 2 IND1FMT	KN19	N Medicaid info from crent/form	mer employe	er
		1 13,894 1 149	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		
		pplies only when KCDFIND = 1 irst available in 2001	. See MCDEMPLR in prior yrs.		
KCDHMO	452 2 IND1FMT	KN19	N Medicaid info from HMO		
		1 13,894 4 146	-9 Not ascertained-1 Inapplicable1 Indicated2 Not indicated		

Notes: Applies only when KCDFIND = 1. See MCDHMO in prior yrs. First available in 2001 $\,$

12/14/04 ACCESS 2003				MEDICARE (Beneficia:		Y SURVEY	RIC: Page: Version:	KN 26 1
						Variable Type & Label		
KCDINET	454	2	IND1FMT		KN19	N Medicaid info from internet		
				1 13,894 4 146		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		I		plies only rst availa		See MCDINET in prior yrs.		
KCDSEMNR	456	2	IND1FMT		KN19	N Medicaid info from HMO/ins co	semnr	
				1 13,894 1 149		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		1		plies only rst availa		See MCDSEMNR in prior yrs.		
KCDOSMNR	458	2	IND1FMT		KN19	N Medicaid info from other semn	r	
				1 13,894 0 150		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		I		plies only rst availa		See MCDOSMNR in prior yrs.		
KCDMCBS	460	2	IND1FMT		KN19	N Medicaid info from MCBS		
				1 13,894 0 150		<pre>-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated</pre>		
		I		plies only rst availa		See MCDMCBS in prior yrs.		
KCDOTHER	462	2	IND1FMT		KN19	N Medicaid info from other pers	on/place	
				1 13,894 23 127		-9 Not ascertained -1 Inapplicable 1 Indicated 2 Not indicated		
		I		plies only rst availa		See MCDOTHER in prior yrs.		

Notes: Applies only when KCDFIND = 1. See MCDOTHOS in prior yrs. First available in 2001 $\,$

C Medicaid info from other specified

KN19

KCDOTHOS 464 30

12/14/04 ACCESS 2003					CURRENT BE ry Knowled	y s	URVEY	RIC: Page: Version:	KN 27
Variable				Frequency		Va 	ariable Type & Label		
KCDANSW	494	2	YES3FMT		KN20	N	Were Medicaid quest answered	by info	
				1			Not ascertained		
				1			Don't know		
				13,899			Inapplicable		
				98			Yes		
				21 25			No Some		
				applicable rst availal		or	-1. See MCDANSW in prior yrs	3.	
KUYINPRG	496	2	YES2FMT		KN22	N	Heard of Medicare buy-in prog	grams	
				2		_ a	Not ascertained		
				65			Don't know		
				24			Refused		
				2,779		1	Yes		
				11,175		2	No		
		:		e BUYINPRG rst availal					
KUYINBEN	498	2	YES1FMT		KN23	N	Aware of Medicare buy-in bene	efits	
				2		-9	Not ascertained		
				63		-8	Don't know		
				2,803			Inapplicable		
				1,696			Yes		
				9,481		2	No		
		:		ked only i: rst availa		, 01	r -9. See BUYINBEN in prior y	îs.	
KNTOPIC1	500	2	TOPICFMT		KN24	N	Topic most important to have	info abou	ıt
				2		-9	Not ascertained		
				68			Don't know		
				22		-7	Refused		
				3,107		1	What services Medicare does/	loesn't co	ve
				901			How much SP would have to pay		sv
				380			Supplemental or Medigap insur		
				265			Avail/benefits of Mcare manag	-	
				420			Choosing/finding a dr or oth	: med prov	rıd
				1,417			Staying healthy		
				278 698			Medicaid	re program	10
				538			QMB, SLMB, QI, or buy-in/saving Qual. of care provided in are		
				199			Choosing a nursing home (eff		, 0)
				5,750			Doesn't want/need any of this		io
				3,730		20	200011 C waite, need any of this	, IIII OI MAC	.10

Notes: See BNTOPIC1 in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE Beneficia			Y SURVEY	RIC: Page: Version:	KN 28 1
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Variable Type & Label		
KNTOPIC2	502	2	TOPICFMT		KN24		N Topic 2nd most important 2 ha	ve info ak	ot
		1		1 7,748 667 1,642 392 372 516 1,067 293 388 737 222 0	if SP ne		-9 Not ascertained -1 Inapplicable 1 What services Medicare does/d 2 How much SP would have to pay 3 Supplemental or Medigap insur 4 Avail/benefits of Mcare manag 5 Choosing/finding a dr or othr 6 Staying healthy 7 Medicaid 8 QMB,SLMB,QI, or buy-in/saving 9 Qual. of care provided in are 10 Choosing a nursing home (eff. 96 Doesn't want/need any of this	for med sance ed care planed provides a programs a (eff. 00 03) information	la id S
KNTOPIC3	504	2		ese avarra	KN24	01	N Topic 3rd most important 2 ha	ve info ak	ot
		1		1 9,477 420 494 394 288 439 794 257 370 817 294 0	if SP ne		-9 Not ascertained -1 Inapplicable 1 What services Medicare does/d 2 How much SP would have to pay 3 Supplemental or Medigap insur 4 Avail/benefits of Mcare manag 5 Choosing/finding a dr or othr 6 Staying healthy 7 Medicaid 8 QMB,SLMB,QI, or buy-in/saving 9 Qual. of care provided in are 10 Choosing a nursing home (eff. 96 Doesn't want/need any of this	for med sance ed care planed provide sance programs a (eff. 00 03) informati	la id
KNUPBROC	506	2		ist availa	KN25	01	N Mcare development info brochu	re/pamphle	et
		1		3 23 21 9,764 4,234 E KPUPBROC	in prior	_	-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated		
KNUPINET	508	2	Fi:	rst availa	ble in 20 KN25	ΠŢ	N Mcare developments info from	internet	
- 		_		3 23 21 1,154 12,844			-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated		

Notes: See KPUPINET in prior yrs. First available in 2001

12/14/04 ACCESS 2003		MEDICARE CURRENT BENEFICIAR Beneficiary Knowledge	Y SURVEY	RIC: KN Page: 29 Version: 1
Variable		Frequency ComQues# FacQues#	Variable Type & Label	
KNUPNEWS	510 2 IND2FMT	KN25	N Mcare development info news	p/magazine
		3 23 21 3,423 10,575	-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated	
		ee KPUPNEWS in prior yrs. irst available in 2001		
KNUPNONE	512 2 IND2FMT	KN25	N Mcare development info not wa	nt/needed
		3 23 21 1,478 12,520 ee KPUPNONE in prior yrs. irst available in 2001	-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated	
KNUPOS	514 30	KN25	C Other source Mcare developmen	ts info
		ee KPUPOS in prior yrs. irst available in 2001		
KNUPOTH	544 2 IND2FMT	KN25	N Mcare development info other	r specify
		3 23 21 221 13,777	-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated	
		ee KPUPOTH in prior yrs. irst available in 2001		
KNUPTALK	546 2 IND2FMT	KN25	N Mcare development infotalk	w/ others
		3 23 21 5,398 8,600	-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated	
		ee KPUPTALK in prior yrs. irst available in 2001		
KNUPTV	548 2 IND2FMT	KN25	N Mcare developments info from	TV
		3 23 21 3,905 10,093	-9 Not ascertained -8 Don't know -7 Refused 1 Indicated 2 Not indicated	

Notes: See KPUPTVRD in prior yrs. First available in 2002

12/14/04 ACCESS 2003				MEDICARE (Beneficia:			y s		RIC: Page: Version:	KN 30 1
								ariable Type & Label		
KNUPRAD	550	2	IND2FMT		KN25		N	Mcare developments info from r	adio	
				3			-9	Not ascertained		
				23				Don't know		
				21				Refused		
				955 13,043				Indicated Not indicated		
				13,043				NOC Indicated		
				e KPUPTVRD rst availa						
KNFOSATI	552	2	SATISFY		KN26		N	SP Satisfac w/ Mcare info avai	lability	
				4			-9	Not ascertained		
				128			-8	Don't know		
				23				Refused		
				2,077				Very satisfied		
				10,355 584				Satisfied Dissatisfied		
				153				Very dissatisfied		
				721				No applicable experience		
			Fi	e INFOSATI rst availal	ole in 20	01				
KBOKRECD	554	2	YES2FMT					SP received Mcare & You book		
				4				Not ascertained		
				548 17				Don't know Refused		
				11,368				Yes		
				2,108				No		
				e BOOKRECD rst availa						
KBOKREAD	556	2	BOOKREAD		KN28		N	Amount of book read by SP		
				4			-8	Don't know		
				2,677				Inapplicable		
				665				Read it thoroughly		
				5,503			2	Read parts of it		
				5,196			3	Have not read it at all		
		•		plies only rst availa			See	BOOKREAD in prior yrs.		
KBOKUNDR	558	2	EASYDIFF		KN29		N	Book understood by SP		
				36			-8	Don't know		
				7,877				Inapplicable		
				1,568				Very easy		
				3,488				Somewhat easy		
				913				Somewhat difficult		
				163			4	Very difficult		

Notes: Applies only if KBOKREAD = 1 or 2. See BOOKUNDR in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE (Beneficia:			r s	URVEY	RIC: Page: Version:	KN 31 1
								ariable Type & Label		
KBOKLOOK					KN29a			Ever looked at plan information		
				27 7,877 1,448 4,693			-1 1	Don't know Inapplicable Yes No		
		I		plies only rst availab			or	2.		
KBOKUNST	562	2	EASYDIFF		KN29b		N	How easy is plan information	chart	
		1	Notes: Apj	18 12,597 433 758 193 46			-1 1 2 3 4	Don't know Inapplicable Very easy Somewhat easy Somewhat difficult Very difficult		
			Fi	rst availak	ole in 200	02				
KBOKRTGS	564	2	YES1FMT	33 12,636 689 687			-8 -1 1	Ever looked at ratings in plan Don't know Inapplicable Yes No	n info cha	ır
		I		plies only rst availak						
KBOKUSFL	566	2	USEFUL		KN29d		N	How useful was quality measure	e info	
				3 13,356 214 362 110			-1 1 2	Don't know Inapplicable Very useful Somewhat useful Not at all useful		
		1		plies only rst availab						
KBOKHAVE	568	2	YES1FMT		KN30		N	SP still has Mcare & You Book		
				159 2,677 10,861 348			-1 1	Don't know Inapplicable Yes No		

Notes: Applies only if KBOKRECD = 1. See BOOKHAVE in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE Beneficia		ENEFICIAR dge	SURVEY	RIC: Page: Version:	KN 32 1
Variable				Frequency			Variable Type & Label		
KNMAMGRM	570	2	TRUE3FMT		KN34		N Medicare covers yrly mammogr	am for wome	en
				3 31 9,189 804 4,018			-9 Not ascertained -7 Refused 1 True 2 False 3 Not sure		
		1		e BKMAMGRM rst availal					
KNFLUSHT	572	2	TRUE3FMT		KN35		N Medicare covers an annual fl	u shot	
				3 31 11,205 519 2,287			-9 Not ascertained -7 Refused 1 True 2 False 3 Not sure		
		1		e BKFLUSHT rst availal					
KNBLDTST	574	2	TRUE3FMT		KN36		N Medicare covers annual PSA t	est for mer	n.
				3 30 6,918 516 6,578			<pre>-9 Not ascertained -7 Refused 1 True 2 False 3 Not sure</pre>		
		1		e BKBLDTST rst availal					
KNPLNCHC	576	2	TRUE3FMT		KN37		N Many health plan choices ava	il w/ Mcare	9
				3 31 6,740 956 6,315			-9 Not ascertained -7 Refused 1 True 2 False 3 Not sure		
		1		e BKPLNCHC rst availal					
KNOPCOST	578	2	TRUE3FMT		KN38		N Out-of-pocket costs vary by	options	
				3 30 8,825 597 4,590			-9 Not ascertained -7 Refused 1 True 2 False 3 Not sure		

Notes: See BKOPCOST in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE Beneficia		ENEFICIARY dge	SURVEY	RIC: KN Page: 33 Version: 1
Variable	Col	Len	Format	Frequency	ComQues#	FacQues#	Variable Type & Label	
KNSUPPAY	580	2	TRUE3FMT		KN39		N Mcare w/o suplemntl does pay	y all expense
				3			-9 Not ascertained	
				30			-7 Refused	
				768			1 True	
				10,947 2,297			2 False 3 Not sure	
			Notes: See	BKSUPPAY				
				rst availal				
KNHELPAY	582	2	TRUE3FMT		KN40		N Some w/ low income get help	w/ Mcar prem
				3			-9 Not ascertained	
				31			-7 Refused	
				7,581			1 True	
				837 5,593			2 False 3 Not sure	
			Makan Bila	rst availal			5 Not build	
	F 0 4	0				IJΙ		
KNGETBAC	584	2	TRUESFMT		KN41		N Medigap can be dropped & pio	cked at will.
				3			-9 Not ascertained	
				33			-7 Refused	
				1,605			1 True 2 False	
				4,949 7,455			3 Not sure	
			Note: Fi	rst availal	ole in 20	01		
KNHMOCOV	586	2	TRUE3FMT		KN42		N Mcare HMOs offer more cov th	nan non-sup
				3			-9 Not ascertained	
				32			-7 Refused	
				4,379			1 True	
				2,132			2 False	
				7,499			3 Not sure	
				e BKHMOCOV rst availal				
KNANYDOC	588	2	TRUE3FMT		KN43		N MHMO covers routine MD/hosp	care in US
				3			-9 Not ascertained	
				32			-7 Refused	
				1,446			1 True	
				6,573			2 False	
				5,991			3 Not sure	
			Note: Fir	rst availal	ole in 20	01		
KNJOIHMO	590	2	TRUE3FMT		KN44		N If your HMO quits Mcare can	join another
				3			-9 Not ascertained	
				32			-7 Refused	
				5,280			1 True	
				894 7,836			2 False 3 Not sure	
				1,030			J NOC BUILE	

Note: First available in 2001

12/14/04 ACCESS 2003				MEDICARE Beneficia			Y SURVEY	RIC: Page: Version:	KN 34 1
							Variable Type & Label		
KNCOVORG	592	2	TRUE3FMT		KN45		N If your MHMO quits Mcare co	vered by FFS	3
				3			-9 Not ascertained		
				33			-7 Refused		
				4,991			1 True		
				1,308 7,710			2 False 3 Not sure		
			Note: Fi	rst availal	ole in 20	01			
KNRAISE	594	2	TRUE3FMT		KN46		N MHMO can raise fees/change l	oenefit ea y	yr
				3			-9 Not ascertained		
				33			-7 Refused		
				7,430			1 True		
				553			2 False		
				6,026			3 Not sure		
]		e BKRAISE : rst availal					
KNFREINF	596	2	TRUE3FMT		KN47		N Mcar offers free health ins	options in	Еo
				3			-9 Not ascertained		
				33			-7 Refused		
				7,454			1 True		
				459			2 False		
				6,096			3 Not sure		
]		e BKFREINF rst availa					
KNMCINFO	598	2	TRUE3FMT		KN48		N Mcare has begun to offer mo	re info	
				3			-9 Not ascertained		
				33			-7 Refused		
				9,915			1 True		
				369			2 False		
				3,725			3 Not sure		
]		e BKMCINFO rst availa					
KNRPTHMO	600	2	TRUE3FMT		KN49		N Can report poor Mcare HMO/s	uppl plan	
				3			-9 Not ascertained		
				33			-7 Refused		
				9,303			1 True		
				744			2 False		
				3,962			3 Not sure		

Notes: See BKRPTHMO in prior yrs. First available in 2001

12/14/04 ACCESS 2003				MEDICARE Beneficia		r survey RIC: Page: Version	
						Variable Type & Label	
KNHAVCOM	602	2	YES2FMT		KN50	N SP has personal computer in home	
				4 5 13 5,442 8,581		-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No	
]		e BNHAVCOM rst availal			
KNETACCS	604	2	YESNONET		KN51	N Does SP have internet access	
				4 17 14 5,370 8,553		-9 Not ascertained -8 Don't know -7 Refused 1 Yes 2 No 3 Never heard of the internet	
]		e INETACCS rst availa			
KNETUSED	606	2	YES1FMT		KN52	N SP has used internet/other online svc	•
				5 117 4,775 9,148		-8 Don't know -1 Inapplicable 1 Yes 2 No	
]		plies if no rst availal		cated before. See INETUSED in prior yrs.	
KVSITWEB	608	2	YES1FMT		KN53	N Has SP visited website for Medicare is	nfo
				5 122 635 13,283		-8 Don't know -1 Inapplicable 1 Yes 2 No	
]	_	plies only rst availal		2. See VISITWEB in prior yrs.	
KCHIHELP	610	2	KCHIHELP		KN54	N Who makes SP health insurance decision	ns
				3 28 8 1,485 8,543 3,468 510		-9 Not ascertained -8 Don't know -7 Refused -1 Inapplicable 1 Makes decisions on own 2 Gets help on decisions 3 Someone else makes decisions	

Notes: Inapplicable if proxy interview (PROXY = 2.) See MCHIHELP in prior yrs. First available in 2001

12/14/04 ACCESS 2003				_	CURRENT BENEFIC ry Knowledge	IARY	SURVEY	RIC: Page: Version:	
							Variable Type & Label		
KREELINE	612	2	YES2FMT		KN56		N Before today, SP aware of	800-MEDICARE	
				4		_	9 Not ascertained		
				37		_	8 Don't know		
				19		-	7 Refused		
				1		_	1 Missing		
				8,625			1 Yes		
				5,359			2 No		
		I			in prior yrs. ole in 2001				
KCPHINFO	614	2	YES1FMT		KN57		N SP has called 1-800-Medica	are for info	
				25		_	8 Don't know		
				5,420			1 Inapplicable		
				2,851			1 Yes		
				5,749			2 No		
		I			if KREELINE = 1 ole in 2001	1. Se	e MCPHINFO in prior yrs.		
KCSUGGST	616	2	KCSUGGST	ı	KN58		N Does SP have concerns/sugg	gest for CMS	
				4		_	9 Not ascertained		
				9			8 Don't know		
				12			7 Refused		
				7,808			1 Doesn't have any suggestic	ns/concerns	
				6,212		9	1 Does have suggestions/cond	cerns	
					in prior and				

Notes: See MCSUGGST in prior yrs. First available in 2001